

Your household help via the health insurance company!



Welcome to our check list

You need support from a household helper

- during pregnancy & after childbirth
- during an illness & after an accident
- during and after cancer/chemotherapy
- during a stay in hospital/after rehabilitation

Household help in Berlin, Hanover and the surrounding area

We check your entitlement, take over the complete application process and direct billing with your health insurance company.

If you have any questions, please do not hesitate to contact us at any time.



Services

Our mission

Our household help does all the work that needs to be done in a household. She ensures cleanliness, cooks, washes and irons. She also takes care of the children. In this way, she makes an important contribution to the family's daily routine.

All our employees are discreet, trustworthy and able to relate to others.

Our household help

Our household helpers are regularly checked and have accident and liability insurance during their assignments.

For insurance reasons, budgetary resources must be used from your own household.



Own illnesses

As our household helpers work in different households, it is important to us that you tell us about your own colds, illnesses and illnesses of your children at an early stage to minimize the risk of infection.



Special information

If there are pets in the household, a household helper with a car is needed, or there are any other special circumstances, please let us know before we plan the appointments.

Appointment planning

As soon as we have received approval from the health insurance company, we will contact you to arrange suitable appointments.

All appointments for the coming week will be announced on Fridays.

We ask for your understanding that because of the large number of assignments to be planned, it is not always possible to provide the name of the household help.

If you cannot keep an appointment, you must cancel it at least 24 hours in advance. Otherwise it must be billed.

Household activities

- ✓ Doing the shopping
- ✓ Preparing meals
- √ Changing the bed linen
- √ Gardening if necessary
- √ Cleaning the entrance area
- ✓ Dusting of furniture
- √ Vacuuming, sweeping and mopping
- √ Cleaning surfaces
- √ Cleaning kitchens and bathrooms
- √ Cleaning windows
- √ Washing and ironing laundry
- ✓ Emptying rubbish bins & disposing of rubbish
- ✓ Watering flowers
- √ Washing dishes

And much more:

www.lerali.de/checkliste



Personal needs

- ✓ Personal errands
- ✓ Accompanying patients to doctor's appointments
- ✓ Going for a walk with patients and children

Childcare

- ✓ Bring and pick-up services for the children (e.g. kindergarten and school)
- √ Looking after the children
- ✓ Caring for the children,
 e.g. bathing, diapering, dressing,
 feeding, preparing meals in consultation with the parents



Office team



Carolin May

Administration & Appointments

Tel.: 0179 6714338 verwaltung@lerali.de

Mon - Fri 9 am - 4 pm



Denise Hergesell

Administration & Appointments

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Beatrix Heß

Administration & Appointments

Tel.: 0179 6854196 verwaltung@lerali.de

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Office team



Anna Weid

Marketing & Customer Care

Tel. 0179 6659709 office@lerali.de

Tue - Fri 9 am - 4 pm

Virginia Czaplinsky

Management

Tel.: 0157 30223172

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Mon - Fri 9 am - 4 pm

Back office- Haushaltshilfe mit Herz Making an application

Free consultation - 0800 5 194 194

LERALI Haushaltshilfe mit Herz Unternehmergesellschaft

Contact

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Making an application

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Address

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